

RATNESH KUMAR GUPTA

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PROFESSIONAL SUMMARY

Technical Project Manager with 15+ years of overall experience, including 7+ years in project management, delivery leadership, and enterprise application modernization. Experienced in delivering scalable SaaS platforms, digital transformation initiatives, and cloud-based solutions across cross-functional international teams. Strong expertise in Agile delivery, stakeholder management, technical architecture, cloud infrastructure (AWS/Azure exposure), API-driven systems, and multi-tenant architectures. Proven ability to lead end-to-end project delivery, executive reporting, governance management, and client-facing engagements in fast-paced environments.

CORE COMPETENCIES

End-to-End SDLC (Req → Design → Dev → QA → UAT → Release → Support)	Agile, Waterfall & Hybrid
Project Planning, WBS, Gantt Scheduling	Budgeting, Cost Estimation & Forecasting
Scope & Change Management (SOW, CR logs)	Risk, Issue & Dependency Management (RAID)
Stakeholder Communication & Business Relationship Management	Cross-functional Leadership & Team Management
Jira, Confluence, Asana, Trello, MS Project	Executive Reporting & Governance
Steering Committee Presentations	RAID Logs & Risk Mitigation
Cloud Delivery & Application Modernization	Stakeholder Workshops & Client Engagement
Resource Planning & Delivery Forecasting	

TECHNICAL EXPERTISE

- Architecture: Multi-tenant systems, API design (REST), microservices architecture
- Backend: PHP (Laravel), Node.js (basic), API integrations
- Cloud & DevOps: AWS (EC2, S3, RDS, IAM – working experience), CI/CD (using Jenkins/Github/BitBucket/GitLab), Docker
- Integrations: Stripe, Firebase, Google APIs, RESTful services
- Database Design: ERD, schema design, MySQL, PostgreSQL
- Mobile Awareness: React Native (working knowledge)

CERTIFICATIONS

- Certified Scrum Master (CSM)
- Agile Project Management with Jira

PROFESSIONAL EXPERIENCE

Independent Consultant — Technical Project Manager / Product Specialist | Pune | Aug 2024 – Present

- Directed end-to-end delivery of SaaS and AI-powered platforms, covering requirements analysis, solution design, and execution.
- Defined solution architecture, API contracts, and database designs for scalable applications.
- Partnered with engineering teams on AWS deployments (EC2, S3, RDS) and CI/CD pipeline implementation.
- Managed client communications, expectations, delivery milestones, and invoicing.
- Led Agile delivery in Jira, including sprint planning, backlog refinement, and release tracking.
- Provided technical guidance on scalability, performance optimization, and system design.
- Managed stakeholders across 3–4 concurrent projects.
- Prepared governance reports, status dashboards, RAID logs, and executive updates for clients and stakeholders.
- Facilitated client workshops, discovery sessions, solution discussions, and delivery planning.
- Worked with distributed teams across multiple projects to maintain delivery quality and meet milestones.

Persistent Systems — Technical Project Manager | Pune | Jun 2023 – Dec 2023

- Managed multi-stream software delivery under Hybrid SDLC.
- Contributed to high-level system design discussions, API integration strategies, and technical decision-making.
- Created sprint plans, dependency maps & release readiness plans.
- Collaborated with architects, backend, QA & DevOps to ensure timeline alignment.
- Built KPI dashboards for forecasting, risk heatmaps & delivery insights.
- Worked closely with DevOps teams on deployment architecture and environment setup.
- Participated in governance reviews, executive reporting discussions, and stakeholder communication for enterprise delivery programs.

WebinarNinja — Technical Project Manager / Senior Engineer | Remote | 2020 – 2023

- Delivered end-to-end SDLC for a scalable EdTech SaaS platform with complex third-party integrations and API-driven architecture.
- Designed system workflows, API contracts, and database structures supporting high concurrency.
- Collaborated with DevOps on AWS-based deployments (EC2, S3, RDS) ensuring scalability and uptime.
- Led cross-functional teams (Backend, QA, DevOps, UX) and managed sprint delivery using Jira.
- Improved release efficiency by 30%
- Managed Agile ceremonies including sprint planning, retrospectives, release tracking, backlog prioritization, and stakeholder coordination using Jira.

CSA Healthbox Technologies — Project Manager / Product Lead | Remote | 2018 – 2020

- Owned SDLC lifecycle including workshops, design flows, QA planning & deployment.
- Handled \$1M budgets, costing, scheduling & delivery governance.
- Built strong client relationships across Germany & France.
- Led cross-functional teams of **8–12 engineers**

Cybage Software — Scrum Master / Senior Engineer | Pune | 2014 – 2018

- Led development workstreams using Waterfall + Agile models.

- Created WBS, estimates, sprint plans & release schedules.
- Supported backend/API engineering & technical workflows.

InfoBeans Technologies Ltd. - Software Engineer | Pune | 2013 to 2014

- Developed and maintained high-performance backend systems, resulting in a 15% increase in website traffic and conversion rates.
- Implemented a new data management system that streamlined data processing and integrated smoothly with existing systems, enhancing data accuracy by 20%.
- Collaborated with cross-functional teams to deliver on-time and on-budget projects and initiatives.
- Increased code deployment efficiency by developing custom Bash scripts which streamlined the staging and production process.
- Integrated third-party RESTful APIs, expanding the application capabilities and enriching user experience.
- Optimized SQL queries and database schemas for a high-traffic application, achieving a 35% improvement in load times.
- Implemented an automated code deployment system using Jenkins, saving over 5 hours per week in manual deployment efforts.

Soft-Trix - Software Engineer | Bengaluru | 2012 to 2013

- Demonstrated strong ability to do quality work for the usual projects that an individual would be assigned at this level.
- Developed and maintained high-performance backend systems, resulting in a 10% increase in website traffic and conversion rates.
- Contributed to the development of a PHP-based inventory management system that improved tracking accuracy by 20%.
- Delivered tailored PHP solutions for over 15 clients, resulting in a 100% project satisfaction rate.

Livesoft Technology Pvt. Ltd. - Software Engineer | Bengaluru | 2011 to 2012

- Demonstrated strong attention to detail, resulting in a 25% decrease in errors.
- Provided support to senior developers, resulting in a positive impact on the company's overall performance.
- Initiated and executed the transition of several static client websites to dynamic PHP-based sites, enhancing their functionality and user engagement.

Conquer System - Software Engineer | Pune | 2010 to May 2011

- Contributed to coding and debugging of SaaS products, which led to a 10% boost in app performance
- Collaborated in designing and implementing user-friendly software interfaces, increasing product usage by 25%
- Collaborated with backend PHP developers to streamline front-end to back-end data interactions, reducing page load times by 20%.

EDUCATION

M.Sc. Information Technology – Bharati Vidyapeeth University, Pune

B.C.A – BBD NITM, Lucknow